

TECHNICAL SPECIFICATIONS AND REQUIREMENTS																																		
A. General Specifications																																		
ITEM	QTY	TERMS	UOM	DETAILS/FEATURES/SPECIFICATIONS																														
1.)	2	Annual	License	<b>Adobe Creative Cloud (CC) for Teams All Apps</b> <ul style="list-style-type: none"><li>1-year (annual) License Subscription</li><li>New subscription</li><li>Multiple platforms</li></ul> <u>Apps:</u> <table><tr><td>Acrobat Pro</td><td>InCopy</td><td>Fresco</td></tr><tr><td>Photoshop</td><td>Capture</td><td>Bridge</td></tr><tr><td>Illustrator</td><td>Animate</td><td>Dimension</td></tr><tr><td>InDesign</td><td>Audition</td><td>Adobe Express</td></tr><tr><td>Premiere Pro</td><td>Scan</td><td>Fill &amp; Sign</td></tr><tr><td>After Effects</td><td>XD</td><td>Acrobat Reader</td></tr><tr><td>Dreamweaver</td><td>Premiere Rush</td><td></td></tr><tr><td>Lightroom</td><td>Photoshop Express</td><td></td></tr><tr><td>Media Encoder</td><td>Lightroom Classic</td><td></td></tr><tr><td>Character Animator</td><td></td><td></td></tr></table>	Acrobat Pro	InCopy	Fresco	Photoshop	Capture	Bridge	Illustrator	Animate	Dimension	InDesign	Audition	Adobe Express	Premiere Pro	Scan	Fill & Sign	After Effects	XD	Acrobat Reader	Dreamweaver	Premiere Rush		Lightroom	Photoshop Express		Media Encoder	Lightroom Classic		Character Animator		
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MISCELLANEOUS																																		
8.)	<b>Storage</b> 1 Terabyte of Cloud storage per user																																	
9.)	<b>License Management</b> Assign and reassign licenses with a web-based Admin Console																																	
10.)	<b>Assets</b> Access to Adobe Portfolio, Adobe Fonts and to the latest features and updates as soon as they're released.																																	
B. User Training																																		
A knowledge transfer training will be provided by the Supplier for a maximum of two (2) designated license administrator including steps in downloading the applications and using the subscription accounts. To be conducted by an authorized training staff of the Supplier and will be valid for one (1) year in the form of training certificate. The parties shall mutually agree upon which specific date and time for the training period and mode of training (face-to-face or online). All expenses relative to the training shall be for the account of the Supplier.																																		
C. After-Sales Support Service Requirements																																		
<b>1. Supplier shall be the 1<sup>st</sup> level support</b> <ul style="list-style-type: none"><li>8x5 Technical Support thru telephone, e-mail, on-site for any inquiries or problems that may arise concerning the affected software application/s.</li><li>Submission of service or incident report to PE</li><li>Escalation to Adobe Premium tech Support</li></ul>																																		
<b>2. Software maintenance</b> <ul style="list-style-type: none"><li>On-time advisories on patches and upgrades (e.g. bug fixes, security updates and capability improvements) including but not limited to installation and configuration (if applicable)</li></ul>																																		

- b. Provide patches, bug fixes, security fix and software updates
- c. Support for patch/version upgrade activity (if applicable)

**3. Adobe Premium Tech Support**

- a. Advanced 24/7 technical support, 1:1 sessions with design, and resources for designs and projects.