PHILGUARANTEE
Philippine Guarantee Corporation

2022 Performance Scorecard

		Objective/Measure	Formula	Weight	Rating System	2022		
						Annual	1st Quarter	
							Target	Actual
Socio-Economic Impact	**SO 1**	**Contributing to Value Creation and Regional Development**						
		Increase Total Value of Gross Loans Guaranteed to the following Sectors						
	SM 1	a. Housing	Value of Gross Loans Guaranteed for the year	20%	(Actual / Target) x Weight	**P223.90 Bn**	**₱183.40 Bn**	**₱196.70 Bn**
		b. Priority Sectors		5%		**P4.40 Bn**	**₱1.10 Bn**	**₱0.133 Bn**
		c. Agriculture		5%		**P3.86 Bn**	**₱0.85 Bn**	**₱1.266 Bn**
		Sub-Total		**30%**				
Stakeholders	**SO 2**	**Expanding the Reach of the Benefits of State Guarantee Finance**						
		Increase No. of Beneficiaries in the Key Sectors (Year-to-Date)						
	SM 2b	a. Housing	Actual Accomplishment	5%	(Actual / Target) x Weight	**18,750 housing loan borrowers**	**1,875**	**10,993**
		b. Priority Sectors		5%		**8,800 MSMEs**	**2,200**	**320**
		c. Agriculture		5%		**42,997 Agri-based workers**	**9,459**	**16,753**
	SO 3	**Enhancing Public Image or Reputation as a Reliable Partner of Progress**						
	SM 3	Percentage of satisfied customers	Number of respondents who gave a rating of at least Satisfactory over Total Number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	**90% Satisfactory Rating**	**oOo**	**oOo**

	SO 4	**Implementing Regulatory and Supervisory Functions over BLAs**						
	SM 4	Conduct Operations Audit in Building and Loan Associations	Number of operations audits conducted	5%	(Actual / Target) x Weight	**Conducted Operations Audit to all BLAs under the supervision and regulation of PHILGUARANTEE.**	**oOo**	**oOo**
		Sub-Total		**25%**				
	SO 5	**Achieving Sound Financial Results**						
Finance	SM 5	Increase Total Comprehensive Income	Total Revenue less total expenses	15%	(Actual / Target) x Weight	**P789.84 Mn**	**₱197.46 Mn**	**₱310.65 Mn**
	SM 6	Sales Value of Acquired Asset	Actual Sales Values of Acquired Asset / Target sales value	5%	(Actual / Target) x Weight	**P87.50 Mn**	**₱4.96 Mn**	**₱12.92 Mn**
	SM 7	Improve Collection Efficiency Rate of the Acquired Assets Portfolio	Value of actual collections during the year / Total Collections for the year	5%	(Actual / Target) x Weight	**85%**	**20%**	**30.99 %**
		Sub total		**25%**				
	SO 6	**Enhancing Operational Reliability**						
Internal Process	SM 8	Implement Quality Management	Actual Accomplishment	10%	All or Nothing	**ISO 9001:2015 and 27001:2013 Recertification**	**Planning/Preparation for Recertification Audit, Conduct of ISO Trainings**	**Procurement of Services of ISO Consultant and Certification Body. Updating of document master list and risk register and RTAP; Coordination/ Preparation for ISO Trainings on 1st week of April 2022.**
	SM 9	Implementation of Information Systems Strategic Plans	Actual Accomplishment	5%	All or Nothing	**Implementation of 2022 ISSP Projects**	**Request for DICT IT Resource Acquisition Clearance**	**On-going DICT Review**
		Sub-total		**15%**				

	SO 7	Improving Competencies						
Learning & Growth	SM 10	Complete the Competency Framework	Actual Accomplishment	5%	All or Nothing	**Establishment of a Competency Baseline**	**PHILGUARANTEE Baseline Competency Levels Roll Out** **(Conduct of Orientation and Competency Assessment and Gap Analysis)**	**Request for proposals from prospective Consultants is on-going**
		Sub-total		*5%*				
		Total		*100%*				