



19 JULY 2018

#### IAN A. BRIONES CES/CEO VI

First Senior Vice-President and Head, Strategy and Development Sector PHILIPPINE EXPORT-IMPORT CREDIT AGENCY (PHILEXIM)

17th Floor Citibank Tower, Citibank Plaza Valero St., Makati City

### **ACKNOWLEDGEMENT RECEIPT**

LETTER 19 JULY 2018 DATE:

RE:

LETTER FROM PHILEXIM TO GCG RE SUBMISSION OF THE AGENCY'S PROPOSED PERFORMANCE SCORECARD AND CORPORATE OPERATING BUDGET (COB) FOR CY 2018

The said document was officially received by the Governance Commission on 19 July 2018 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 328-2030 or (02) 318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-1151-19-07-2018-013706.** 

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CPCD/L-2018- 017 19 July 2018

MR. SAMUEL G. DAGPIN, JR.

Chairman Governance Commission for GOCCs 3/F Citibank Center 8741 Paseo de Roxas Makati City, Philippines 1226



### Dear Chairman Dagpin:

In compliance with GCG's request for submission of the Agency's Proposed Performance Scorecard and Corporate Operating Budget (COB)for CY 2018, please find attached documents for information and reference.

Kindly acknowledge receipt.

Thank you.

IAN A. BRIONES

First Senior Vice President

Head, Strategy and Development Sector



Mission: We are a sovereign guarantor extending primarily guarantee, export insurance and related services to business entities in order to develop the Nation's export industry and facilitate investment in strategic sectors of the economy.

Internal

Organization

Stakeholders

Finance

Professionalism Good Governance

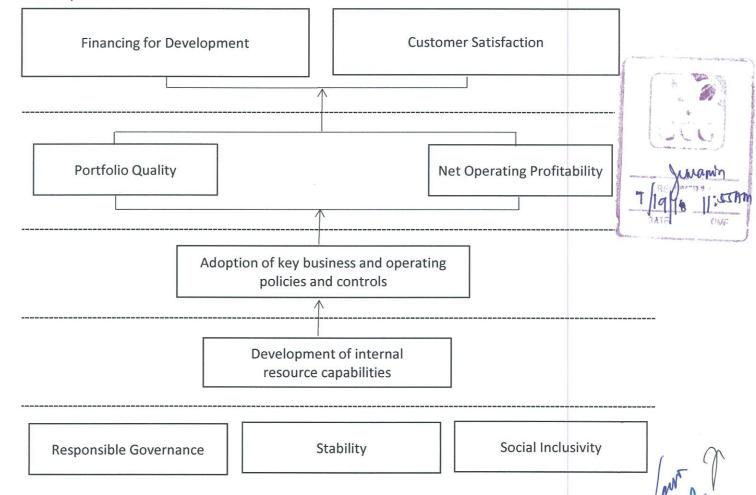
Innovation Teamwork

Core Values:

Integrity

Themes:

Vision: By 2020, PhilEXIM shall be the preferred credit guarantee institution, performing its role as the lead agency for guarantee finance, with end in view of facilitating trade and investments responsive to the needs of national economic development.



# 2018 SCORECARD (Proposed)

۷e	COMPONENTS							
Perspective	Objective / Measure			Rating Scale	Weight (GCG Proposal)	2018 Target	Remarks	
	SO 1	Financing for Develop	oment					
(0	SM 1 Guarantee Financing to Strategic Sectors	Guarantee Financing to Strategic Sectors  Guarantee Issuances based on approvals by	Cuerentes les veness		35.0%	₱15,000 Mn	The proposed volume target of P15-B for CY 2018-2019 is in	
JER!			Actual ÷ 15,000M (Target) x Weight	17.5%	₱7,500 Mn	line with the growth of the business envisioned by the		
STAKEHOLDERS		Crecom or Board		11.7%	₱5,000 Mn	new PCEO.		
KEF	SO 2	Customer Satisfaction						
STA	SM 2	Customer Satisfaction Feedback	Absolute rate (satisfacory rating)	All or nothing	5.0%	Satisfactory Rating		
		Sub-Total			40%		M remails on	
	SO 3 Portfolio Quality							
NCE	SM 3	Guarantee Claims Ratio	Claims paid during the year to Outstanding Guarantees end of reference year	2.7% and below = 15% score 2.71%3% = 10% score above 3%=5%	15%	2.7%	To the state of th	
FINANCE	SO 4	Net Operating Income						
	SM 4	Net Operating Income	Total Income - Operating Expenses = Net Operating Income	Break-even = 15% Net Operating Loss = 0%	15.0%	Break-even	The break-even is before separation/early retirement pay, interest & financial charges, and provision for doubtful account	
		Sub-Total	3		30%		×	

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## 2018 SCORECARD (Proposed)

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Ve		COMPONENTS						
Perspective	Objective / Measure		Rating Scale	Weight (GCG Proposal)	2018 Target	Remarks		
	SO 5	SO 5 Continued Adoption of Key Business and Operating Policies and Controls						
SS	SM 5	Enhanced Risk Management Process	Actual Accomplishment	All or Nothing	10.0%	Updated Enterprise Risk Registry		
Internal Process		ISO 9001:2015 certification of at least one (1) process or adoption of PQA Framework	Actual Accomplishment	All or Nothing	10.0%	Engagement of third- party consultant for ISO 2015 pre-certification guidance/readiness or DTI-CB for the PQA framework	The certification process will be realized after the transition period resulting from the implementation of the merger of guarantee agencies, functions and programs	
		Sub-Total			20%		d branching of	
Learning & Growth	SO 6	Focused Development	of Internal Resource C	apabilities				
	SM 7	Improvement in the average competency level	Actual Accomplishment	Actual ÷ Target x Weight	10.0%	Engagement of CSC for the competency framework study		
		Sub-Total			10%			
		TOTAL			100%			

IAN A. BRIONES

Head, Strategy & Development Sector

MARILOU A. MEDINA

Head Finance Sector

EMMANUEL G. HERBOSA

President and CEO