PHILGUARANTEE
Philippine Guarantee Corporation

2021 Performance Scorecard

		Objective/Measure	Formula	Weight	Rating System	2021		
						Annual	**3rd Quarter**	
							Target	Actual
Socio-Economic Impact	**SO 1**	**Contribute to Inclusive Growth and Spur Regional Development**						
		Increase Total Value of Loans Guaranteed to the following Sectors						
	SM 1	a. Housing	Value of Outstanding Guaranty for the year	15%	(Actual / Target) x Weight	P146.29 Bn	₱144.35 Bn	₱188.784 Bn
		b. Priority Sector/MSME		10%		P4.00 Bn	₱3.00 Bn	₱2.248 Bn
		c. Agriculture		5%		P3.12 Bn	₱3.048 Bn	₱3.983 Bn
		Sub-Total		**30%**				
Stakeholders	**SO 2**	**Develop or Implement Programs as a Reliable Key Partner**						
	SM 2a	Percentage Implementation of the MSME Credit Guarantee Program	Actual Accomplishment	5%	(Actual / Target) x Weight	**Implemented to 8,000 new MSMEs**	6,000	15,472
	SM 2b	Increase No. of Beneficiaries in the Key Sectors	Actual Accomplishment	0% (*For Monitoring Only*)	(Actual / Target) x Weight	**Housing Sector: 10,302 New Housing Loan Borrowers**	3,091	28,799
						Priority Sector 8,000 additional MSMEs	2,000	2,787
						Agri: 40,950 additional Agri-based workers	38,155	44,107
	SO 3	**Enhance Public Image or Reputation as a Reliable Partner of Progress**						

	SM 3	Percentage of satisfied customers	Number of respondents who gave a rating of at least Satisfactory over Total Number of respondents	5%	(Actual / Target) x Weight If less than 80% = 0%	**90% Satisfactory Rating**	**Coordinate with concerned departments and divisions who shall be part of the 2021 CSS. September - Start the procurement process.**	**Started procurement process; prepared memo to coordinate with concerned groups/departments/ divisions who shall be part of the 2021 CSS**
	SO 4	**Implement Regulatory and Supervisory Functions over Building and Loans Associations (BLAs)**						
	SM 4	Conduct Operations Audit in Building and Loan Associations	Number of operations audits conducted	5%	(Actual / Target) x Weight	**Conducted Operations Audit to all BLAs under the supervision and regulation of PHILGUARANTEE.**	**Coordinate with Housing Guarantee Group (HGG) on the conduct of the Building and Loan Associations (BLAs) Audit.**	**On-going Conduct of Operations Audit**
		Sub-Total		**15%**				
Finance	**SO 5**	**Achieve Sound Financial Results**						
	SM 5	Increase Total Comprehensive Income	Total Revenue less total expenses	10%	(Actual / Target) x Weight	**P449.18 Mn**	**₱345.18 Mn**	**₱530.28 Mn (Tentative)**
	SM 6	Sales Value of Acquired Asset	Actual Sales Values of Acquired Asset / Target sales value	5%	(Actual / Target) x Weight	**P159.6 Mn**	**₱121.79 Mn**	**₱49.73 Mn**
	SM 7	Improve Collection Efficiency Rate	Value of actual collections during the year / Total Collections for the year	10%	(Actual / Target) x Weight	**75% Collection Efficiency Rate**	**55%**	**85%**
		Sub-Total		*25%*				
Inter	**SO 6**	**Enhance Operational Reliability**						
	SM 8	Implement Quality Management	Actual Accomplishment	5%	All or Nothing	**Maintain ISO 9001:2015 Certification**	**Capability Assessment, Management Review and Surveillance Audit by Certifying Body**	**● Capability Assessment done on Jul. 1, 2021 ● Management Review done on July 9, 2021 ● Surveillance Audit by TUV Rheinland done on July 29,**

							2021. __TUV recommended Maintenance of existing Certification__
	SM 9	Implementation of Information Systems Strategic Plans	Actual Accomplishment	5%	All or Nothing	**100% Implementation of the targets based on the ISSP submitted to DICT.**	**Revised ISSP submitted to Board for approval.**	**Revised ISSP awaiting inputs from ICT Modernization Study for submission to Board for approval.**
	SO 7	**Digital Transformation**						
	SM 10	Automation of Key Process/es	Actual Accomplishment	10%	All or Nothing	**Full implementation of digital payment platform as an ongoing frontline service automation innovation.**	**Ongoing implementation**	**- Ongoing implementation of GCASH facility** **- Ongoing documentation of Board approved accreditation with BAYAD CENTER**
		Sub-Total		**20%**				
	SO 8	**Improve Competencies**						
Learning & Growth	SM 11	Development/ Establishment of a Competency Framework	Actual Accomplishment	10%	All or Nothing	**Board Approved Competency Framework with:** **1. Competency Catalogue** **2. Competency Tables** **3. Competency Matrix** **4. Position Profiles** **5. Competency-Based Job Description**	**Develop Competency Tables and Competency Matrix**	**Developed Competency Tables and Competency Matrix**
		Sub-total		*10%*				
		Total		*100%*				